

All Hiscox Privacy Notices are being updated to ensure that we are transparent about what data we use, how we use it and who we share it with. We need to ensure this is made available to any individual whose data we handle.

Please find below a copy of the Hiscox short form privacy notice which must be used where you collect data on our behalf (alongside your own privacy notice where applicable) and provided to the person whose data you are collecting e.g. upon notification of a claim.

Using your personal information

Hiscox is a trading name of a number of Hiscox companies. The specific company acting as a data controller of your personal information will be listed in the documentation we provide to you. If you are unsure you can also contact us at any time by telephoning 01904 681198 or by emailing us at dataprotectionofficer@hiscox.com

We collect and process information about you in order to provide insurance policies and to process claims. Your information is also used for business purposes such as fraud prevention and detection and financial management. This may involve sharing your information with, and obtaining information about you from, our group companies and third parties such as brokers, loss adjusters, credit reference agencies, service providers, professional advisors, our regulators or fraud prevention agencies.

We may record telephone calls to help us monitor and improve the service we provide.

For further information on how your information is used and your rights in relation to your information please see our privacy policy at www.hiscox.co.uk/cookies-privacy.