

Policy wording

The General terms and conditions and the following terms and conditions all apply to this section.

Please pay special attention to the notification for adjudication section in the grey box at the end of this section.

## Special definitions for this section

**Business activity** 

The activities shown in the schedule, which you perform in the course of your business.

**Defence costs** 

Costs incurred with our prior written agreement to investigate, settle or defend a claim against you.

Retroactive date

The date stated as the retroactive date in the schedule.

You/your

Also includes any person who was, is or during the **period of insurance** becomes **your** partner or director or senior manager in actual control of **your** operations.

#### What is covered

Claims against you

If during the **period of insurance**, and as a result of **your business activity** on or after the **retroactive date** within the **geographical limits** for clients, any party brings a claim against **you** for:

- a. negligence or breach of a duty of care;
- b. negligent misstatement or negligent misrepresentation;
- infringement of intellectual property rights including copyright, patent, trademark or moral rights or any act of passing-off;
- inadvertent breach of confidence or misuse of any information, which is either confidential or subject to statutory restrictions on its use;
- e. defamation;
- dishonesty of your individual partners, directors, employees or self-employed individuals directly contracted to you and under your supervision;
- g. any other civil liability unless excluded under What is not covered below;

or refers a dispute arising directly from **your** breach of a duty of care to adjudication under the Housing Grants Construction and Regeneration Act 1996, **we** will indemnify **you** against the sums **you** have to pay as compensation.

We will also pay defence costs but we will not pay costs for any part of a claim not covered by this section.

Avoiding a potential claim against you

If your client has reasonable grounds for being dissatisfied with the work you have done, refuses to pay for any or all of it, including amounts you legally owe to sub-contractors at the date of the refusal, and threatens to bring a claim against you for more than the amount owed, it may be possible to settle the dispute with the client by your agreeing not to press for the disputed amount. If so, we will pay you the amount owed to you at that time if we believe that this will avoid a legitimate claim for a greater amount and we have given our prior written approval to settling in this way and for this amount.

Alternatively, if it is not possible to reach agreement with the client on this basis but **we** still believe that by not pressing for the disputed amount **you** will avoid a legitimate claim or counterclaim for a greater amount, **we** will pay the amount owed to **you** at that time. If a claim is still brought, **we** will deal with it but **our** total payment, including what **we** have already paid **you** or on **your** behalf, will not exceed the applicable limit of indemnity shown in the schedule. **You** must return the amount **we** have paid if **you** eventually recover the debt less **your** reasonable expenses.

Once **we** agree to make this payment **you** will assign to **us** such rights as **you** have in relation to the amounts owed to **you**.

**We** will not make any payment for any part of a claim not covered by this section.



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#### Your own losses

Criminal proceedings

If you are charged with a criminal offence during the period of insurance under a statute or regulation that applies to your business activity, we will pay the reasonable costs incurred with our prior written consent to defend you if, in our opinion, a successful defence may avoid a claim being made against you which would be covered by this section.

Copyright claim

If you discover during the period of insurance that someone has infringed any copyright you own in work you have created in the performance of your business activity, we will pay your legal costs incurred with our prior written consent in pursuing a claim for the infringement, provided that we are satisfied that your claim has a reasonable chance of success and you do not settle the claim without our approval.

If the claim is settled or finally determined on the basis that you are entitled to:

- a. payment of your own costs; and/or
- b. payment of any damages or compensation or ongoing royalties or licence fees; and/or
- c. any injunction, undertaking or non-financial relief;

we will be entitled to reimbursement of any legal costs we have paid on your behalf from any payment you receive from the opponent.

Losses from dishonesty

If during the **period of insurance**, and in the performance of **your business activity** within the **geographical limits**, **you** suffer a loss from the dishonesty of **your** employees or self-employed individuals directly contracted to **you** and under **your** supervision, where there was a clear intention to cause **you** loss or damage and to obtain a personal financial gain over and above any salary, bonus or commission, **we** will indemnify **you** against **your** direct financial loss provided that the loss was suffered on or after the **retroactive date**.

Loss of documents

If during the **period of insurance**, any document, information or data of **yours** which is necessary for the performance of **your business activity** is lost, damaged or destroyed while in **your** possession, **we** will cover **you** against the cost of restoring or replacing it.

#### What is not covered

- A. We will not make any payment for any claim or loss directly or indirectly due to:
- Matters specific to your business
- 1. any investment of, or direct advice on the investment of, client funds.
- any construction or erection work you undertake or for which you are responsible as a building or engineering contractor.
- 3. any work **you** undertake as a project manager which results in:
  - a. you failing to obtain and/or maintain adequate financing;
  - b. you failing to obtain and maintain adequate insurance;
  - c. any party involved in the project becoming insolvent;
  - d. errors and/or omissions on your part in the provision of cost estimates including where such estimates are exceeded.
- 4. any pollution or contamination, including noise, electromagnetic fields, radiation and radio waves.
- 5. your operation or administration of any pension or employee benefit scheme or trust fund, or the sale or purchase of or dealing in any stocks, shares or securities or the misuse of any information relating to them, or your breach of any legislation or regulation relating to these activities.
- your breach of any taxation, competition, restraint of trade or anti-trust legislation or regulation.
- the work of any personnel supplied by you to a client, unless you have breached a duty of care in supplying them.
- 8. transmission of a computer virus.

Surveys, inspections and valuations

any survey, inspection or valuation of real or leasehold property not carried out by a fellow or associate of the Royal Institute of British Architects, the Royal Institute of Irish Architects, the Royal Incorporation of Architects in Scotland, the Royal Society of Ulster Architects, the Royal Institution of Chartered Surveyors, or by a Registered Architect with



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not less than one year's relevant experience, or by any person with more than five years' relevant experience in undertaking surveys, inspections or valuations of a similar nature.

#### Subcontractors

- 10. any acts or omissions of a specialist, designer or consultant working for you as a subcontractor unless:
  - you have taken reasonable steps to ensure that the sub-contractor has and maintains professional indemnity insurance with a reputable insurer; and
  - there is a written sub-contract between you and the sub-contractor which is subject to English law, includes an arbitration clause and provides that the sub-contractor will indemnify you against any liabilities you incur as a result of the sub-contractor's performance of the sub-contract; and
  - you have disclosed the sub-contractor's fees to us.

#### Collateral warranties

- 11. your agreement to take on any legal liability under any express agreement, warranty, indemnity, waiver or guarantee, unless:
  - you would be liable even if you had not given any such agreement, warranty, indemnity, waiver or guarantee; or
  - the liability arises from a Collateral Warranty or Duty of Care agreement, in which case we will not indemnify you for any liability arising from:
    - any fitness for purpose guarantee;
    - any greater or longer lasting benefit than that given to the party with whom you ii. originally contracted;
    - any express guarantee, contractual penalty or liquidated damages; iii.
    - iv. any assignment of the warranty or agreement to any purchaser or tenant after the first two assignments;
    - your agreement to exercise a standard of care greater than would normally be expected in your profession.

#### Joint ventures

12. activities carried out in the name of a consortium, joint venture or profit sharing scheme in which you are a party.

#### Matters insurable elsewhere

- 13. the death or any bodily or mental injury or disease suffered by:
  - anyone employed by or working for you and arising out of their work for you;
  - anyone else, unless arising directly from your breach of a duty of care in the performance of a business activity.
- 14. any breach of an obligation owed by you as an employer or any kind of discrimination, harassment or unfair treatment.
- 15. the ownership, possession or use of any land or building, any animal, any aircraft, watercraft or any motor vehicle.
- 16. the loss, damage or destruction of any tangible property:
  - other than documents in your care, custody or control in connection with a business activity for a client; or
  - unless arising directly from any design, specification, technical information calculation, survey or inspection carried out by you.

This clause does not apply to your own loss under the loss of documents cover in What is covered.

- 17. the loss, damage or destruction of any bearer bonds, coupons, share certificates, stamps, money or other negotiable paper.
- 18. the loss or distortion of any data held electronically.
- 19. any personal liability incurred by a director or officer of **yours** when acting in that capacity or managing your business, or your breach of any fiduciary duty, other than when performing a business activity for a client, or any statement, representation or information concerning you or your business contained in your accounts, reports or financial statements.
- 20. your supply, manufacture, sale, installation or maintenance of any product.



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Deliberate, reckless or dishonest acts

- any statement you knew, or ought reasonably to have known, was defamatory at the time of publication.
- 22. any act, breach, omission or infringement you deliberately, spitefully, dishonestly or recklessly commit, condone or ignore. This does not apply to any claim or your own loss under the dishonesty cover in What is covered, but we will not in any event provide cover to any party who actually commits, condones or ignores any dishonesty.

Pre-existing problems

23. anything, including any actual or alleged shortcoming in **your** work, likely to lead to a claim against **you** or **your** own loss, which **you** knew or ought reasonably to have known about before **we** agreed to insure **you**.

Date recognition

24. date recognition.

War, terrorism and nuclear

25. war, terrorism or nuclear risks.

Asbestos

- 26. asbestos risks.
- B. We will not make any payment for:

Claims brought by a related party

 any claim brought by an insured within the definition of you or any party with a financial, executive or managerial interest in you, including any parent company or any party in which you have a financial, executive or managerial interest, including any subsidiary company. This does not apply to a claim based on a liability to an independent third-party directly arising out of the performance of your business activity.

Adjudication costs

- a claim referred to adjudication under the Housing Grants Construction and Regeneration Act 1996 where your contract with your client failed to provide that:
  - a. an adjudicator will be appointed to resolve any disputes under the contract;
  - b. the adjudicator is independent of the parties to the dispute;
  - c. the decision of the adjudicator is not the final determination of the dispute;
  - the adjudicator cannot reach a decision on commercial considerations as opposed to the legal liabilities and obligations of the parties in dispute.

Restricted recovery rights

3. that part of any claim where your right of recovery is restricted by any contract.

Consequential loss

- 4. **your** lost profit, mark-up or liability for VAT or its equivalent.
- any trading loss or trading liability including those arising from the loss of any client, account or business.

Non-compensatory payments

i. fines and contractual penalties, aggravated, punitive or exemplary damages, and additional damages under section 97(2) of the Copyright, Designs and Patents Act 1988 or any statutory successor to that section.

Claims outside the applicable courts

7. any claim, including arbitration, brought outside the countries set out in the schedule under applicable courts.

This applies to proceedings in the applicable courts to enforce, or which are based on, a judgement or award from outside the applicable courts.

# How much we will pay

The most **we** will pay for the total of all claims, their **defence costs**, losses and **your** legal costs is the limit of indemnity shown in the schedule, irrespective of the number of claims or losses, unless limited below or in the schedule. **You** must pay the relevant **excess** shown in the schedule.

When **we** settle **your** own losses from dishonesty, **we** will deduct any sums **you** owe or the value of any property **you** hold belonging to the perpetrator.

For lost, damaged or destroyed documents, information or data, **we** will pay the reasonable expenses **you** incur with **our** prior written consent in restoring or replacing them.



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Special limits

- For claims and your own losses arising from dishonesty and from the physical loss or destruction of or damage to tangible property and from the death, disease or bodily or mental injury of anyone, the most we will pay is a single limit of indemnity for the total of all such claims, their defence costs and your own losses. You must pay the relevant excess shown in the schedule.
- The most we will pay for the costs to defend all criminal proceedings is the amount shown in the schedule. We will not pay any costs awarded against you as a result of such proceedings. You must pay the relevant excess shown in the schedule.
- The most we will pay for your costs to pursue all claims for infringement of copyright is the amount shown in the schedule. You must pay the relevant excess shown in the schedule.

Paying out the limit of indemnity

At any stage of a claim **we** can pay **you** the applicable limit of indemnity or what remains after any earlier payment from that limit. **We** will pay **defence costs** already incurred at the date of **our** payment. **We** will then have no further liability for that claim or its **defence costs**.

#### Your obligations

If a problem arises

- 1. We will not make any payment under this section unless you notify us promptly of the following within the period of insurance or at the latest within 14 days after it expires for any problem you first become aware of in the seven days before expiry:
  - a. your first awareness of anything, including any actual or alleged shortcoming in your work, which is likely to lead to a claim against you. This includes any criticism of your work even though regarded by you as unjustifiable.

If we accept your notification we will regard any subsequent claim as notified to this insurance:

- b. any claim or threatened claim against you;
- c. your first awareness of any actual or threatened criminal proceedings against you;
- d. your first awareness that a copyright of yours has been infringed;
- your discovery, or the existence of reasonable grounds for your suspicion, that any
  partner, director, employee or self-employed individual has acted dishonestly.

#### 2. You must:

- a. not admit, when dealing with your client or a third-party, that you are liable for what
  has happened or make any offer, deal or payment, unless you have our prior written
  agreement;
- b. comply with any request, direction or timetable of the adjudicator, during an adjudication;
- c. start, at **our** expense, any court or arbitration proceedings which **we** reasonably require to challenge, re-open or stay the enforcement of an adjudication decision.

If **you** do not, **we** may reduce any payment **we** make under this section by an amount equal to the detriment **we** have suffered as a result of **your** failure to comply with these obligations.

# Notification for adjudication

In view of the strict timetable relating to an adjudication **you** must notify **us** by fax or electronic mail within two working days of **your** receipt of any notice of an intention to adjudicate, or of **your** intention to serve such a notice which may lead to a claim against **you** being dealt with by adjudication.

You should make this notification directly to us, and not through your insurance adviser if you use one, as follows:

Claims department Hiscox Underwriting Ltd PO Box 420 Sittingbourne Kent ME10 1WB

Fax: 020 7448 6923

Email: hicliability.claims@hiscox.com

We will not indemnify you under this insurance unless you comply with the above.



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#### **Control of defence**

**We** have the right, but not the obligation, to take control of and conduct in **your** name, the investigation, settlement or defence of any claim. If **we** think it necessary **we** will appoint an adjuster, solicitor or any other appropriate person to deal with the claim. **We** may appoint **your** own solicitor but on a similar-fee basis as **our** solicitor and only for work done with **our** prior written approval. Proceedings will only be defended if there is a reasonable prospect of success and taking into account the commercial considerations of the costs of defence.